



Moving & Storage

www.OzarkMoving.com

Who do you trust to move your life?

320A Hwy 62/65 N • Harrison, AR 72601

870-741-1111

CUSTOMER RESPONSIBILITIES LOCAL MOVES

Date: _____

Shipper: _____

Please read carefully before signing. This document is for your protection.

Valuation and Full Value Protection

If a moving company loses or damages your goods, there are two standards for the company's liability. Please review these options to fully understand the liability of the company for loss or damage.

OPTION 1 - Full (Replacement) Value Protection

initial if OPTION 1
Full (Replacement) Value Protection (FVP) is the most comprehensive plan available for protection of your goods. If any article is lost, destroyed, or damaged while in your mover's custody, your mover will cover the cost to, at its option, repair the article, pay you for the cost of the repair, replace the article, or pay you the cost to replace the article less the deductible selected up to the limit of the coverage. If any article is lost, destroyed, or damaged while in your mover's custody, your mover will, at its option, either 1) repair the article to the extent necessary to restore it to the same condition as when it was received by your mover, or pay you for the cost of such repairs; or 2) replace the article with an article of like kind and quality, or pay you for the cost of such a replacement.

- check one
- Premium: \$100 - Coverage Amount: \$25,000 - Deductible Amount: \$500**
Covers damage or loss up to \$25,000. Customer is responsible for first \$500 per claim.
 - Premium: \$175 - Coverage Amount: \$50,000 - Deductible Amount: \$500**
Covers damage or loss up to \$50,000. Customer is responsible for first \$500 per claim.

OPTION 2 - WAIVER of Full (Replacement) Value Protection - \$0.60 (Sixty Cents) per Pound Coverage

initial if OPTION 2
This lower level of protection is provided at no additional cost. However, it provides only minimal protection that is considerably less than the average value of household goods. For example, the settlement for an audio component valued at \$1000 that weighs 10 pounds would \$6.00 (10 pounds times \$0.60).

Transportation of High Value or Special Items

initial
All items included in your shipment that are considered to be of extraordinary (unusual) value must be specifically identified and the carrier must be advised that they are included in the shipment. Items of extraordinary value are defined as those having a value greater than \$100 per pound. These items must be tendered to us prior to loading and an "Inventory of Items Valued in Excess of \$100 Per Pound Per Article" form must be completed. The mover's liability for loss of or damage to any article valued in excess of \$100 per pound will be limited to \$100 per pound unless identified on the inventory form.

Items Left Behind

initial
The mover cannot be held responsible for items left at residence after loading. It is your responsibility to make sure that nothing is left behind. Please make sure your check closets, cabinets, drawers, attics, neighbor's residence, basements, garage, and outside areas before signing documents. If an item is not loaded, you may be responsible for additional charges incurred to retrieve and deliver those items.

Property Damage

initial
Any property damage to residence at origin or destination must be so noted at time of loading or delivery.

VALUATION DOES NOT COVER BOXES PACKED BY OWNER.

CARRIER IS NOT RESPONSIBLE FOR THE HANDLING OF MDF (PRESSED BOARD FURNITURE). ANY ITEM OF THIS NATURE WILL BE MOVED WITH NO COVERAGE AT THE REQUEST OF THE CUSTOMER ONLY.

I understand it is my responsibility to contact the office for a claim form. Please complete and return claim forms within 30 days of the date of the move.

By signing below, I acknowledge that I have read the above and understand my responsibilities as well as the valuation rates and policy.

Shipper/Agent/Representative:
Date:

Carrier:
Date: